



Eastern Slope Inn Resort

Welcome to Eastern Slope Inn!

We appreciate your taking the time to thoroughly read the following changes for Covid-19 compliance following New Hampshire 's regulations for reopening lodging.

CHECK-IN PROCEDURE

- On or before the 4 PM check-in time on the day of your arrival you will receive a text message informing you your room is ready. **Please do not come to the lobby to pre-register or check in prior to receiving that text.**
 - **Please be sure we have your current cell phone number.** If you have not provided us with a current cell phone, please contact the resort 48 hours prior to your arrival to provide your cell phone information at 603.356.6321 ext. 0.
 - If you do not hear from us via text prior to 4 PM on the day of your scheduled arrival please call the resort once you have arrived in North Conway, and we will provide you with additional information on how to proceed with check-in. The front desk can be reached at 603-356-6321 ext. 0.
- When you come to pick up your keys, **please have the following information and items ready:**
 - 1) your vehicle information including license plate(s),
 - 2) the names of all additional guests staying in the unit,
 - 3) your driver's license and
 - 4) your credit card.
- Please maintain social distancing (at least 6 feet from others) while waiting to check in and at all times when using or passing through common areas at the resort.
- Our front desk agents will be working behind plexiglass screens.

DURING YOUR STAY

- Hand sanitizer will also be available in various locations throughout the lobby and common areas.
- Customer service remains our number one priority. We strongly encourage you, should you have any questions throughout your stay, to reach out to our front desk via phone. Please follow the instructions for contacting the front desk located in the red in-room directory in your unit.
- The fitness center, arcade, pool and hot tubs will be open.
 - Please maintain 6-foot social distancing including when in the pool and hot tubs.
 - **No children under 14 allowed in the hot tubs**
 - When using a lounge chair, please lay the chair back flat after use so we know it has been used.
 - Lounge chairs with the back in an upright position indicate one ready for use.
 - If you are not swimming, to help us meet guidelines for social distancing in the pool area, we ask that you make use of outdoor seating areas on the sports lawn our just outside the pool slider doors for relaxing, this keeps the enclosed areas of the pool available for swimmers.
 - Please use wipes provide in fitness center before and after use of each piece of equipment.
- Open air amenities such as the tennis courts, firepit, fishing pond and grilling areas area also available for your enjoyment. Please practice social distancing while using these amenities.
- Until further notice, **Housekeeping will not be conducting in room stay over services. Should your stay be eligible for a stay over service, fresh linens will be left outside the door to your unit, between the hours of 8AM - 4PM.** Our staff will not enter a room when it is occupied to stay within the social distance guidelines.
- There are a number of restaurants in the area that offer drive thru, delivery and outdoor seating, including our four on site restaurants: Flatbread, Bangkok Café, Chef's Bistro and The Met Coffee House.
 - Restaurants will be able to resume indoor seating as of June 15th, 2020.

CHECK-OUT

- We have express checkout available and encourage you to contact the front desk when you are ready to vacate your room on your scheduled departure date. We will be happy to check you out over the phone.
 - Your receipts will be in emailed only; printed receipts are not available at this time.
- As this is a very dynamic situation please be sure to check back on our website [Covid 19 update page](#) for any new information we receive from Governor Sununu or the NH Re-opening Task Force regarding guidelines for lodging.

Thank you for putting your trust in us and for coming to stay at our resort.
The Management and Staff at Eastern Slope Inn